



# The Age of COVID: Operating Within the Current Environment

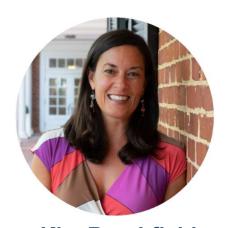
# **Meet Your Presenters**



Robin Reliford
Head of Health & Safety



Jessica Smith
Associate Vice President,
Account Management &
Global Experiences



Kim Burchfield
Senior Director,
Account Management
& Risk Management



# Let's talk...

- Program Approval
- Risk Tolerance
- Questions to Consider
- Planning for "What If"





# What We're Seeing

- Planning and outreach are taking more time
- Hotels are reaching capacity
- Last-minute booking not available
- Travel is possible (and happening)!







# First Step: Program Approval

# What's your university's risk tolerance?

- DOS/CDC level?
- Case index?
- Hospital capacities?

# What about your students?

- Is travel optional or required?
- Are they open to vaccine & booster mandates?
- Do they have family or work to consider?

# Other factors to consider during planning:

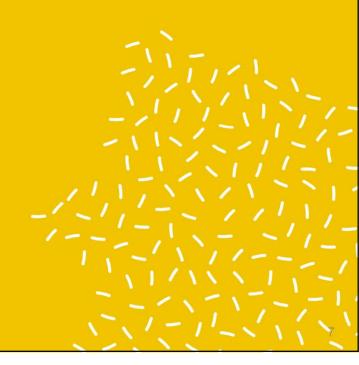
- Faculty to student ratio
- Contingency planning
- Multi-country travel





# What if...?

Let's explore some real-life scenarios



# **Program Travel in Jeopardy**

### Scenarios

- Destination borders close
- University guidelines prohibit travel
- Large number of students cancel

# Recent Examples

- University of Texas at San Antonio
- Georgia State University
- Boston University

### What Now?

- Outside 60 days: potential to reroute
- Move program to virtual/hybrid

### Advice:

- Consider requiring Travel Protection Plan
- Consider one country or domestic



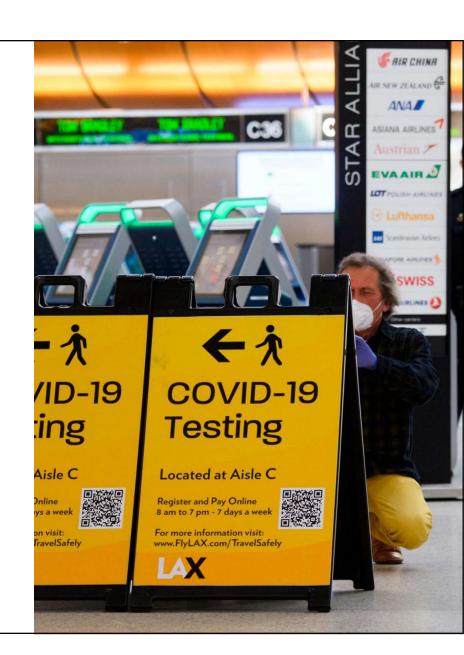
# Participant Can No Longer Travel

### Scenarios

- Participant tests positive before departure from U.S.
- Participant can no longer travel

## Recent Example

- University of Calgary
- Emory
- What Now?
  - Submit claim for Travel Protection Plan
- Advice:
  - Set expectations prior to travel
  - Encourage Travel Protection Plan







# **Positive Test While Traveling**

## Scenarios

- Participant tests positive during program
- Participant tests positive prior to return flight

### What Now?

- Enact university contingency plan
- WorldStrides support & resources
- WorldStrides insurance

### Advice:

- Set expectations prior to travel
- Create university contingency plan
- Stay calm





# **Business Visit Complication**

### Scenarios

- Speaker contracts COVID
- Company can no longer host on-site

# Recent Examples

University of Wisconsin - Milwaukee

### What Now?

- Move to virtual meetings
- Move to off-site location
- Substitute another speaker from company

### Advice:

- Be flexible
- Set expectations prior to travel







